



Job Title: STRATEGIC BUSINESS ANALYST (SBA)

ROLE SUMMARY

MAF International is undergoing an ambitious digital operations transformation, and this requires a fundamental shift in the use of digital technology. The SBA will lead the analysis strategy to assess our digital tooling options and business processes improvements. They will create working groups with key stakeholders to identify and improve business and operations processes across multiple departments, programmes, and geographic locations. In addition, the post holder will work closely with the Organisation to advance the adoption of skills across MAFI.

RESPONSIBILITIES

To support MAFI's digital transformation strategy across global operations by:

- | Providing strategic business analysis leadership, advice, and support, and being an advocate for change, demonstrating excellent digital planning, practice, and standards
- | Developing strong, harmonised, and coordinated working relationships between all stakeholders in the working groups, including IT, third parties, and other core operational and support functions
- | Developing a strategic analysis plan, which clearly addresses issues, risks, opportunities, and priorities, in alignment with the MAFI strategic plan, vision, and mission
- | Ensuring that digital solutions are compliant and fit-for-purpose for aviation and the organisational needs, while seeking to improve processes, eliminate duplication in data records and support the organisation strategic direction

To support on matters related to digital solutions and support for Operations by:

- | Ensuring a proactive, agile approach is taken to identify and analyse business application requests
- | Working with the DDT in ensuring that all appropriate documentation and reporting is provided in a timely manner
- | Ensuring that operational reporting requirements and relevant information is used to further drive improvements of solutions and services
- | Helping to devise innovative ways to engage with the organisation; allowing staff to share and discuss their digital requirements
- | Tracking and communicating findings to stakeholders regularly, imputing opportunities for digital transformation and improving and highlighting problems/escalating issues as appropriate

To participate in the spiritual life of MAF by:

- | Attending corporate daily prayer meetings to hear about the work of MAF and to spend time in prayer and worship with other staff members
- | Participating in spiritual sessions of prayer and biblical reflection within the team
- | Demonstrating commitment to the vision, mission, values and beliefs of MAF
- | Actively working and living in accordance with the evangelical Christian beliefs of MAF
- | Maintaining your own spiritual development

Other reasonable responsibilities as may be required by your line manager

ACCOUNTABILITY

The SBA will report to the Director of Digital Transformation (DDT)

RECRUITMENT REQUIREMENTS

	Essential	Desirable
Education and Qualifications:	<ul style="list-style-type: none"> Educated to degree level or equivalent experience Excellent written and spoken English 	<ul style="list-style-type: none"> Business Analysis qualification (e.g. BCS/ISEB) or equivalent experience Agile certification/training
Job Related Experience:	<ul style="list-style-type: none"> Experience at a senior level undertaking Strategic Business Analysis activities – 5+yrs Exceptional time management and organisational skills Enjoy multiple, frequent, wide-ranging stakeholder interactions and a very varied role Ability to negotiate and collaborate effectively with senior stakeholders Conflict resolution experience Strong advocate of digital literacy and change; and leads by example Enthusiastic about driving change and able to influence and motivate to make it happen Project management experience, including management of risk in IT-related projects and Agile methodologies Able to articulate a compelling vision of how things could be and use informed persuasion to influence others and negotiate on difficult and controversial issues Experience in leading and managing Cultural Change initiatives 	<ul style="list-style-type: none"> Experience working in a regulated environment Experience in devising and following process Experience working in mission and/or multi-cultural contexts Software Licensing Management. Including negotiation for the best licensing model and the use of Opensource SW to reduce cost and liability
Personal Qualities:	<ul style="list-style-type: none"> Passionate for helping innovative, pragmatic solutions and seeing new technologies come to life Strong driver of change Excellent communicator, especially a strong listener Have a positive, 'can-do' attitude, be flexible, efficient and an excellent multi-tasker Be personable, helpful and approachable Tenacious, strong self-belief, drive, enthusiasm, and stamina that allows you to achieve goals and see things through Sound sense of judgement and balance in complex and changing environments Exceptional stakeholder and relationship management skills, with experience consulting and influencing Aptitude in verbal and abstract reasoning, ability to solve complex problems based on available information 	

Key Behaviours: Key Behaviour group 2 - Specialist	Service Orientation (Core) Emotional Resourcefulness (Core) Living our Values (Core) Getting the Work Done Communication and Information Handling Relationship Management Thinking and Problem Analysis Decision Making and Initiative	
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Time required in job to reach effective performance:

- | 6 months

RELEVANT KNOWLEDGE

MAF Knowledge:

Purpose, vision, values, culture and structure

Programme Knowledge: